

ACRO SECURITIES HF.  
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### **Recording of telephone conversation, storing and saving data**

Customers are made aware that business-related telephone calls to the company may be recorded without special notice in order to ensure the security of the company and its customers. The same applies to conversations through other devices, such as Teams, Bloomberg and Skype for Business.

Sound recordings are recorded pursuant to authority provided in the Act on Telecommunications.

Customers are made aware that recordings and registrations may be submitted as evidence in legal proceedings and/or in other circumstances in the event of a dispute regarding the substance of communications between the parties, e.g., as regards the conditions and/or execution of a trade. In other respects, the company shall treat recorded telephone conversations and other communications in the same way as other information which is subject to confidentiality pursuant to Articles 58 to 60 of the Act No. 161/2002 on Financial Undertakings.

All data, in any form whatsoever, containing information about customer's transactions and their execution, including sound recordings and other communications that can lead to transactions, are stored by the company for a minimum period of five years in accordance with Article 23 of Act No. 115/2021 on markets for securities.